

# HILLEBERG

## THE TENTMAKER

### Hilleberg Return Form

Please complete all fields marked with a star (\*)

\*Cause:  Service  Warranty Claim  Return  
\*Request:  Repair  Refund/credit  Exchange

Please attach a copy  
of your receipt for all  
warranty claims.

\*Name: \_\_\_\_\_ Account/Customer No: \_\_\_\_\_

\*Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\*Phone: \_\_\_\_\_ \*Email: \_\_\_\_\_

Invoice/Order No. (required for returns): \_\_\_\_\_

\*Model/Item: \_\_\_\_\_ \*Color: \_\_\_\_\_

\*What are you sending:  Complete tent  Inner tent  Outer tent  Poles  Pegs

**\*Description/Info** Please describe the issue you are having with your item or why you are returning it.

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### Shipping your item to us

Please make sure you ship to the correct address. If you use the incorrect address your shipment may be returned or delayed.

**You are responsible for paying freight costs.**

We will refund the freight cost for approved warranty claims.

Shipping method	Address	Cost
Posten Mypack	Hilleberg the Tentmaker AB Box 25 SE-832 21 Frösön, Sweden	
Posten DPD (Företagspaket) / DHL business package / Schenker Parcel	Hilleberg the Tentmaker AB Önevägen 34 SE-832 51 Frösön, Sweden	
Other	<b>Please contact us before you ship.</b>	

Both for hygiene reasons and for the protection of our repair equipment, tents sent to us for repair work must be clean and dry.  
We reserve the right to return dirty tents without effecting any repairs.

**Please print this form and include it with your return shipment**